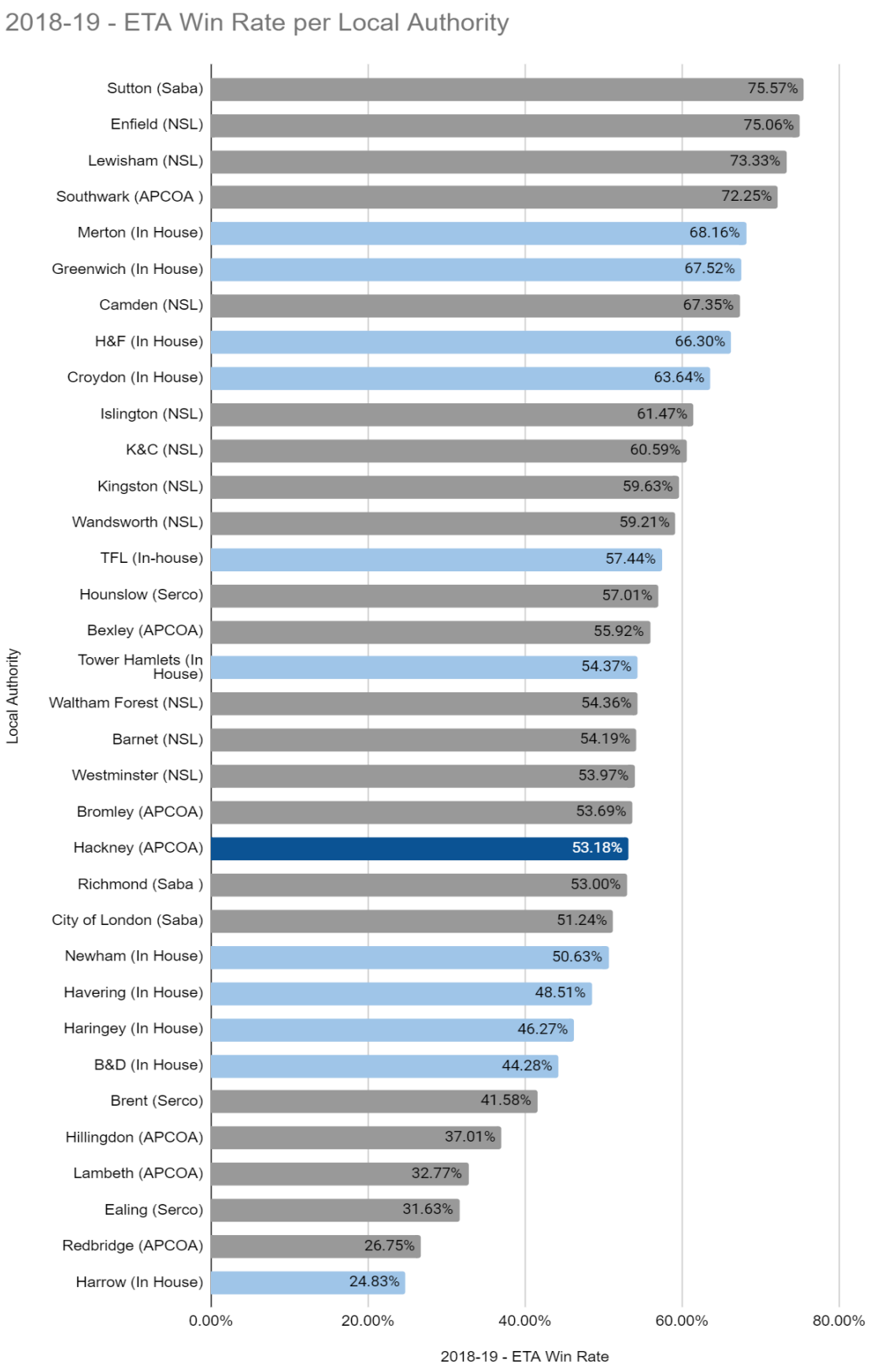Appendix 2 - ETA Performance 2018-19 [OPEN]